

Brooklyn Care Limited

Brooklyn House

Inspection report

22-24 Nelson Road
Clacton On Sea
Essex
CO15 1LU

Tel: 01255430324
Website: www.brooklynhouseclacton.com

Date of inspection visit:
19 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Brooklyn House is registered to provide accommodation and personal care for up to 17 older people, who may also be living with dementia, in one adapted building. At the time of our inspection, 10 people were living in the service.

We found the following examples of good practice.

The service was working closely with the Clinical Commissioning Group (CCG) infection control team to ensure their infection control practice was safe. Staff had been trained in the wearing of personal protective equipment (PPE) and PPE made readily available throughout the service.

People and staff were accessing regular testing for COVID-19, and results were acted on.

Visiting arrangements were in place to support people receiving end of life care, whilst minimising the risk of infection being brought into the service.

Systems were in place to support people needing to self-isolate. The service was not taking new admissions at the time of our visit. The registered manager confirmed they would be following government guidance regarding any new admissions, including isolating people in their bedroom for the first 14 days.

The provider and staff were committed to taking a lessons learnt from their experience during the pandemic, to drive continuous improvement.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Brooklyn House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 January 2021 and was unannounced.

Is the service safe?

Our findings

S5 □ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were partly assured that the layout, use of space, hygiene practice, and infection control policies promoted safe practice in recognising areas of cross infection. This included at the start of the outbreak, refurbishment came to a halt, not giving consideration on how it would impact on the service's hygiene and infection control practices. Such as staff not having an allocated room to store /change out of potentially contaminated items when entering and leaving the service.

Issues identified during this inspection, and feedback following an Infection Prevention Control (IPC) audit by an external health professional three days later, showed the provider was following an action plan to address issues and improve infection prevention control.

We have also signposted the provider to resources to develop their approach.