

Croftwood Care UK Limited

Garswood House

Residential Care Home

Inspection report

Garswood House
Wentworth Road, Ashton In Makerfield
Wigan
Lancashire
WN4 9TZ

Date of inspection visit:
17 February 2021

Date of publication:
01 March 2021

Tel: 02084227365

Website: www.minstercaregroup.co.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Garswood House is a large purpose-built home on the outskirts of Ashton in Makerfield. It is registered to provide care and support for up to 53 people. At the time of the inspection 49 people were using the service.

We found the following examples of good practice.

The premises were clean and well-maintained. Staff followed robust cleaning schedules to ensure all areas of the home were regularly cleaned; these were monitored by the registered manager. We saw staff wore Personal protective equipment (PPE) as appropriate and regularly changed this in between supporting different people. Staff practice in the use of PPE was monitored daily by the registered manager.

Tests for COVID-19 were being carried out in line with good practice guidance. Risk assessments had been done for any person or staff member deemed to be in a higher risk group. Updated care plans were in place to reflect people's current health status.

The environment had been decluttered to maximise social distancing; there were several available lounge areas to support this and chairs had been spaced apart. Staff were allocated to support certain people, or to work within certain areas of the home; this helped to minimise the amount of staff contact with a larger number of residents.

Visits to the home were restricted at the time of this inspection, in accordance with local infection control guidance. During this time staff were supporting people to stay in contact with their relatives and friends via telephone and Zoom calls.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.