

Anchor Carehomes Limited

Birkenhead Court

Inspection report

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Date of inspection visit:
28 October 2020

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02 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Birkenhead Court accommodates 60 people in one adapted building and provides care for people living with dementia. Accommodation is in single rooms with en-suite facilities over two separate floors. Communal facilities include bathrooms, lounges, dining rooms and an accessible garden area.

The service followed safe visiting procedures to minimise the spread of infection. Plans were in place to create specific areas for family to visit during the winter period whilst maintaining social distancing rules.

Staff followed shielding and social distancing rules and encouraged people to maintain social distancing where able to. Where social distancing was not possible due to the level of care required, staff followed correct guidance in the use of personal protective equipment (PPE).

Safe procedures were in place for admitting people into the service. Staff ensured people newly admitted were given additional support to maintain their health and wellbeing.

There was a good stock of the right standard of PPE and staff used and disposed of it correctly. Managers shared Infection prevention and control (IPC) guidance, updates and good practice across the staff team. Current IPC and PPE procedures were clearly visible across the service.

People and staff had access to regular COVID-19 testing.

Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with family and friends through the use of technology.

We were assured this service were following safe infection prevention and control measures to keep people safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Birkenhead Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.