

Delam Care Limited

Shamu

## Inspection report

126 Regent Road  
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29 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Shamu is a residential care home providing personal care to people with a learning disability at the time of the inspection. At the time of inspection five people were living in the home but not everyone using Shamu received a regulated activity.

We found the following examples of good practice.

Visitors were screened for symptoms and answered set questions relating to COVID19 to ensure their visit could take place safely in line with current guidance.

The service had an infection prevention control lead. An easy read COVID19 board had been designed to support people who lived at the service to have more of an understanding about the pandemic.

People were supported to shield in their rooms if they were deemed at risk of COVID-19. The service also supported people to have outdoor park visits when they could do this safely to promote their emotional wellbeing.

Where people had been unable to consent to COVID19 tests or vaccinations, the provider had ensured appropriate evidence and consultation was made on their behalf, before decisions were made.

Touch points were cleaned frequently throughout the day. The registered manager had a number of infection prevention control audits and cleaning schedules in place.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Shamu

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.