

Eastfield Care Homes Limited

# Eastfield Nursing Home

## Inspection report

Hillbrow Road  
Liss  
Hampshire  
GU33 7PS

Tel: 01730892268

Website: [www.eastfieldcarehomes.co.uk](http://www.eastfieldcarehomes.co.uk)

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21 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Eastfield Nursing Home is registered to provide residential and nursing care for up to 52 older people who have a range of needs, including older people, people living with dementia, and people living with a physical disability. At the time of this inspection there were 43 people living at the home.

We found the following examples of good practice.

Safe visiting arrangements were in place. Staff and visiting professionals were asked to provide evidence of their vaccination status against COVID-19 prior to entering the home. People were supported by staff to keep in touch with those important to them. Visitors were required to complete a COVID-19 test, had their temperature checked and wore personal protective equipment (PPE).

There were ample supplies of PPE at the home. Staff had received training on how to 'Don and Doff' (put on and take off) their PPE to reduce the risk of cross-contamination. Staff explained to people why PPE was needed, and people accepted this.

Staff supported people's social and emotional wellbeing. Alternative forms of maintaining social contact were in place including video calls. The home had made adaptations to create a visitors' 'pod' to allow partitioned visiting without having to enter the care home.

Staff followed government guidance in relation to personal protective equipment (PPE). We saw all staff were wearing face masks. Hand sanitiser and PPE was readily available throughout the home. The home had sufficient supplies of PPE.

The provider had an up to date infection control policy in place and carried out appropriate environmental audits. The provider ensured staff were kept up to date with government guidance.

Audits were carried out to ensure staff were following government guidance about the management of infection control during the COVID 19 pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Inspected but not rated

Inspected but not rated

# Eastfield Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 February 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes.

Visitors were welcomed to the service, the positive impact to people's well-being was recognised by the registered manager and staff. Visits were facilitated in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.