

St. Luke's Oxford

St Luke's Hospital - Oxford

Inspection report

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23 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

All visitors entering St Luke's Hospital are screened for symptoms of acute respiratory infection before being allowed to enter the site. The area of the home which had been designated for COVID-19 positive people was physically separate from the rest of the service, with its own external entrance. On the approach to the area there was prominent signage and instructions explaining what people should do to ensure safety. The service had acquired computers and tablets to support people to maintain social contact with friends and relatives whilst they were isolating in the COVID-19 area of the service.

Staff wore fluid repellent surgical masks, gloves and apron when delivering personal care to all people. People have single occupancy rooms. Adaptions to the building and measures are in place to support staff to social distance during their planned breaks.

The use of PPE was in accordance with current government guidelines. The provider had ensured there were separate areas for staff to change their PPE, one for the main service and another for the area of the service designated to care for people with COVID-19. There were ample supplies of hand sanitiser and PPE in both areas of the service.

The provider was putting in place appropriate signage to mark out separate areas of the COVID-19 positive area to ensure staff and people could reside there safely, which is in line with other practices within the service. The provider had put plans in place to ensure that laundry from people with COVID-19 would be washed and laundered by an external agency to reduce the risk of cross contamination in the service's own laundry facilities.

Staff had received training from the external health professionals in the correct use of PPE. The provider had assessed the impact on staff and how working in the COVID positive area of the home may cause fear and anxiety.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

St Luke's Hospital - Oxford

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

St Luke's Hospital is a care home. It is registered to provide personal and nursing care for up to 63 people across three separate wings, each of which has separate adapted facilities. The service put forward as a designated care setting.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures. This inspection took place on 23 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.