

Cambridgeshire County Council

Jasmine House - Ely

Inspection report

1a Upherds Lane
Ely
Cambridgeshire
CB6 1BA

Tel: 01353662261

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25 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Jasmine House is a supported living service. This service provides care and support to people so that they can live as independently as possible. Staff support was provided for 24 hours each day. At the time of the inspection the service was supporting six people who all lived in one house with shared facilities.

People's experience of using this service and what we found

The service followed appropriate infection and prevention control procedures and people who used the service were protected from COVID-19.

People were supported to have contact with their families and friends through video and telephone calls. People were supported to take part in activities based within the service during the COVID-19 pandemic.

Regular COVID-19 testing for all people and staff living and working in the service was regularly carried out.

People living at the service have all been supported to receive their COVID-19 vaccination and staff have also received their vaccine.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for this service was Good (published 10 August 2018).

Why we inspected

This was a planned inspection.

We looked at infection prevention and control measures under the Safe key question. This is to provide assurance that the service can respond to COVID-19 and other infection outbreaks effectively.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question good. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question.

Inspected but not rated

Jasmine House - Ely

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

This was a targeted inspection to look at the infection control and prevention measures in place. This was conducted so we can understand the preparedness of the service in preventing or managing an infection outbreak, and to identify good practice we can share with other services.

Targeted inspections do not look at an entire key question, only the part of the key question we are specifically concentrating on. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

Inspection team

This inspection was undertaken by one inspector.

Service and service type

This service provides care and support to people living in a 'supported living' setting, so that they can live as independently as possible. People's care and housing are provided under separate contractual agreements. CQC does not regulate premises used for supported living; this inspection looked at people's personal care and support.

The service had a manager registered with the Care Quality Commission. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

We gave the service 24 hours' notice of the inspection. This was because it is a small service and we needed to be sure that the provider or registered manager would be in the office to support the inspection.

What we did before the inspection

We reviewed information we had asked the service to send us, this included their infection, prevention control (IPC) policy and IPC audit.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At the last inspection this key question was rated as good. We have not changed the rating of this key question, as we have only looked at the part of the key question.

The purpose of this inspection was to check the infection control and prevention measures in place. We will assess all of the key question at the next comprehensive inspection of the service.

Preventing and controlling infection

- The service had a comprehensive infection control procedure in place. Staff had received training in the prevention of infections and how to wear personal protective equipment (PPE) effectively.
- Staff told us that the service had enough supply of PPE and we observed staff using masks throughout our visit.
- An increase in daily cleaning had been implemented around the schemes during the pandemic to prevent cross-infection.
- The service had undertaken COVID-19 risk assessments and management plans for people who used the service.
- The service supported people to maintain contact with their families and friends through video and telephone calls