

Developing Lives Services (2000) Limited

Meyrick Cottage

Inspection report

1a Meyrick Park Crescent
Bournemouth
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11 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Meyrick Cottage is a care home registered to provide accommodation and personal care for up to six people diagnosed with autistic spectrum disorders and learning disabilities. At the time of this inspection there were five people living at the home. Meyrick Cottage includes two self contained flats on the ground floor that support people to live as independent a life as possible. The remaining bedrooms are single occupancy and situated on the first floor, which is accessed by a central staircase. People have access to a communal kitchen, dining area and lounge that leads on to a level access secure garden.

We found the following examples of good practice.

People, staff and visitors to Meyrick Cottage were protected from risks of infection as policies, systems and staff practices reflected national best practice guidance. Visiting was by appointment only and there were robust systems in place to ensure people's safety. These included temperature checks on arrival, plentiful supply of appropriate personal protective equipment (PPE) and appropriate guidance posters on how people could keep themselves and others safe and minimise the risk of cross infection. For visitors that were not taking an active role in any regular Covid-19 testing process, they were asked to complete a rapid Covid-19 test before they entered the premises. These tests indicate a positive or negative test result within 30 minutes.

The home was light, airy, uncluttered and visibly clean throughout. There were robust cleaning schedules in place that were regularly audited to ensure the premises were kept safe from the risk of infection from cross contamination.

Cleaning products were in line with government guidance and available throughout the home. Hand sanitiser dispensers were plentiful and an audible alarm sounded when they became empty, this ensured people always had a supply of sanitiser throughout the home.

Staff were up to date with infection, prevention and control training and had completed training in how to put on, remove and dispose of their PPE. Spot checks were completed by the registered manager to ensure staff were following IPC processes safely.

The home regularly tested people and staff in line with the government's Covid-19 testing programme. At the time of the inspection people and staff were free from Covid-19.

People had individual Covid-19 risk assessments. There was good use of easy read booklets and social stories to help reassure people who might feel anxious seeing staff in PPE. The service was working within the principles of the Mental Capacity Act 2005 (MCA) in relation to all Covid-19 processes.

People were supported to maintain their health and sense of wellbeing. People had use of their own mobile phones and tablets for internet use and to maintain contact with their family and friends. For people who

were not able to use electronic devices, staff supported them to contact their families via telephone and video calls.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Meyrick Cottage

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.