

Mapleton Care Group Ltd

Mapleton Court Care Home

Inspection report

Stacey Crescent
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Barnsley
South Yorkshire
S72 7DP

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Date of inspection visit:
08 October 2021

Date of publication:
03 November 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Mapleton Court is a care home providing accommodation and personal care to older people, some of whom are living with dementia. The service can support up to 60 people in three adapted buildings.

We found the following examples of good practice.

The service had a dedicated unit to be used as a designated setting for people with a positive COVID-19 result. Staff were designated to the unit and would not move between units to reduce the risk of transmission.

Thought and care had been put into the zoning of the unit. This included separate storage, equipment and facilities. The way this was managed helped to reduce footfall in and out of the unit, while providing choice to people, as well as being helpful and reassuring for staff.

Processes were in place to prevent visitors from catching and spreading infections. This included the provision of personal protective equipment (PPE), such as masks, gloves, aprons, face visors, hand washing facilities and hand gel. Temperature tests were done in a secure entrance area, and a COVID-19 questionnaire was completed before accessing the main unit. Visits to people in the designated area were supported either by window visits, telephone calls or calls on a tablet.

There was adequate access and take up of testing for staff and people using services and robust admission and discharge processes were in place. Staff had received training and understood their responsibilities in relation to infection prevention and control.

Shielding and social distancing rules were complied with. There was clear signage throughout the home on social distancing rules and robust cleaning arrangements were in place. Staff wore a full range of PPE appropriately and consistently.

The management team were on call 24 hours a day to support staff. They understood their responsibilities to monitor the quality and safety of the service to ensure people who used the service and staff were safe during the pandemic.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Mapleton Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 08 October 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.