

Warmest Welcome Limited

Rockingham House

Inspection report

22 The Mount
Malton
North Yorkshire
YO17 7ND

Tel: 01653697872

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25 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rockingham House is a residential home providing accommodation and personal care for up to 26 people. At the time of the inspection 19 people lived at the home.

We found the following examples of good practice.

Visits to the home were not limited in any way and people were supported to have their families visit in a room which was the most comfortable for them. Appropriate screening was in place upon the guest's arrival and personal protective equipment (PPE) supplied.

Staff promoted social distancing when possible and had access to PPE when this could not be maintained.

All staff and people living at the home received regular COVID-19 testing. Appropriate processes were in place and followed should anyone display symptoms of COVID-19.

The home was clean and well ventilated with additional cleaning in place which included all high touch areas. Audits had been developed to monitor the environment with an action log to implement change.

Staff wore PPE to minimise the risk of COVID-19 infection transmission. Training was provided which included guidance for putting on and taking off PPE, hand washing practices and infection control.

An up to date infection prevention and control policy was in place which was available to all staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rockingham House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The service was providing visits in line with government guidelines. A booking system was implemented to help manage people's access to the home, appropriate screening was in place and people were supported to wear PPE during their visit.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.