

Orange Care - Grange Lea Limited

# Grange-Lea Residential Care Home

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Grange-Lea is a residential care home registered to provide accommodation and personal care for up to 32 people. At the time of the inspection there were 30 people living at the service, some of whom were living with dementia.

We found the following examples of good practice.

- Staff were working extremely hard to ensure people were protected from the risk of infection.
- The service had appointed four dedicated infection control champions to ensure high levels of infection control was provided at all times. Infection control champions ensured the environment was suitable for people's needs, prompt action was taken when infection risks were identified and hand hygiene and Personal Protective Equipment was used correctly, in line with current advice.
- People at extreme risk and those isolating had been identified and were supported in creative ways, including having their own dedicated staff who provided a support bubble to support all their needs whilst minimising risk.
- Robust systems were in place to support people to have visitors. The service utilised garden space and was booking visitors in at a time that suited people and was spaced out to avoid potential infection transmission with other visitors. Visitors were expected to undertake a screening process, decontaminate their hands and wear facemasks.
- The service supported people and their relatives to understand the enhanced infection control processes and how they were working to keep people safe. Regular newsletters and discussions took place to involve people and relatives in keeping each other safe.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

### Inspected but not rated

The service was safe

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.