

Libatis Limited

# Barton Lodge

## Inspection report

12 Longlands  
Dawlish  
Devon  
EX7 9NF

Tel: 01626866724

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11 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Barton Lodge is a care home that provides personal care for up to eleven older people. At the time of the inspection seven people were living at the service. Some of these people were living with dementia.

During the inspection we observed staff using the handwashing sink in the kitchen food preparation area, to wash their hands following care tasks including assisting people with their personal care. Visitors were also directed to use this sink when they arrived. We discussed this with the registered manager, and this was immediately addressed.

We saw that Personal Protective Equipment (PPE) was not always being stored appropriately. For example, on the ground floor PPE was stored in the food pantry. This was addressed following the inspection.

All areas of the home were clean and hygienic. Whilst cleaning schedules were in place, these were not sufficiently detailed or audited. Following the inspection the registered manager introduced and developed more detailed cleaning schedules with staff.

The registered manager assured us that an infection control lead was being introduced in the service to ensure enhanced cleaning and infection control measures were adhered to by all staff.

We found the following examples of good practice.

Robust procedures were in place to prevent visitors to the home from catching or spreading infection. At the time of our inspection, routine visiting had been suspended in line with government guidance.

People were supported to maintain contact with their friends and families using video and phone calls.

Staff had completed training in infection prevention and control and the correct use of PPE. We observed the staff used PPE, in line with best practice guidelines.

The registered manager had ensured sufficient quantities of PPE were available.

People and staff took part in regular COVID-19 'whole home' testing. People and staff who tested positive, followed national guidance and self-isolated for the required amount of time.

The provider had developed specific COVID-19 policies and procedures which had been reviewed and updated where necessary in line with the latest guidance.

Regular audits and checks were being further developed and enhanced to ensure optimum infection control practice was adhered to.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Barton Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- During the inspection we observed staff using the handwashing sink in the kitchen food preparation area to wash their hands following care tasks including assisting people with their personal care. Visitors were also directed to use this sink when they arrived. This potentially put people at risk from cross-contamination. We discussed this with the registered manager at the time of the inspection. The registered manager took immediate action to address this and assured us all staff would be informed not to use the sink unless preparing food. The registered manager and senior staff would be monitoring compliance.
- We were somewhat assured that the provider was using Personal Protective Equipment (PPE) effectively and safely. However, we saw that PPE was not always being stored appropriately. For example, on the ground floor PPE was stored in the food pantry. Following the inspection the registered manager told us they had addressed this and PPE was now kept securely in people's bathrooms.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. All areas of the home were clean and hygienic. However, whilst cleaning schedules were in place, these were not sufficiently detailed or audited. Following the inspection the registered manager introduced and developed more detailed cleaning schedules with staff.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have asked the quality improvement team to support the service to develop their cleaning schedules and also signposted the provider to resources to develop their approach.