

Woodlands Manor Limited

Woodlands Manor

Inspection report

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Date of inspection visit:
15 February 2021

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05 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodlands Manor is a care home registered to provide accommodation and personal care to up to 27 people aged 65 and over in one adapted building. At the time of this inspection there were 18 people living at the home.

We found the following examples of good practice:

- Staff donned, doffed and disposed of personal protective equipment (PPE) safely and in line with the relevant national guidance.
- Staff and people living at the home accessed regular COVID-19 testing and appropriate action was taken upon receipt of any positive test results.
- Staff had supported people to keep in touch with their loved ones, such as via telephone, video calls, window visits and outdoor visits when possible. Relatives had also been supported to safely visit people in the home in exceptional circumstances, such as when a person was approaching the end of their life.
- The home was clean and hygienic. A team of domestic staff and carers carried out frequent cleaning around the home throughout the day and night.
- Staff had engaged positively with other relevant professionals for further support, such as the local infection prevention and control team. Any advice provided had been promptly acted upon.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodlands Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up-to-date.