

National Schizophrenia Fellowship Grove Court

Inspection report

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03 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Grove Court is a care home providing personal care and accommodation to up to 12 people. At the time of our inspection there were 11 people living at the home.

We found the following examples of good practice.

New care plans had been put into place to address the impact COVID-19 had on people. Additional activities supported the wellbeing of people who ordinarily enjoyed regular access to the community.

People were reminded by staff about the importance of good hand hygiene and signs within the home supported this. People wore masks when in communal areas and encouraged each other to social distance.

Staff wore personal protective equipment in line with guidance and were knowledgeable about what PPE they needed to use for different tasks.

Additional PPE was stored in sealed folders in people's bedrooms and stocks were replenished daily by staff. This supported staff to have easy access to PPE without taking up unnecessary space.

The home had implemented an enhanced cleaning schedule to maintain the cleanliness of the home. People informed us staff carried out regular cleaning and that high touch areas were cleaned throughout the day.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Grove Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 03 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were not assured the provider was always accessing testing for people and staff safely. Whilst testing was being conducted in line with guidance, we were informed that an error with testing results had led to a positive case not being identified which potentially put people and staff at risk.

We have also signposted the provider to resources to develop their approach.