

Dr RI Addlestone, Dr N Mourmouris & Dr GE Orme

Inspection report

Thornton Medical Centre
15 Green Lane
Leeds
West Yorkshire
LS12 1JE
Tel: 01132310626
www.thorntonmedicalcentre.nhs.uk

Date of inspection visit: 10 Dec 2019 and 14 Jan 2020
Date of publication: 12/02/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an inspection of this service due to the length of time since the last inspection. Following our review of the information available to us, including information provided by the practice, we focused our inspection on the following key questions:

- Are services effective?
- Are services well- Led?

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.

- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The practice was committed to continuous learning and development.
- We received positive comments from staff and patients regarding the service that was provided.

Whilst we found no breaches of regulations, the provider **should:**

- Continue to review and improve their processes in relation to Quality and Outcomes Framework (QoF) exception reporting to provide the optimum care for their patients.
- Continue to take steps to improve uptake of cervical screening.
- Monitor new cancer cases which have resulted from a two week urgent referral.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor and a second CQC inspector.

Background to Dr RI Addlestone, Dr N Mourmouris & Dr GE Orme

Dr RI Addlestone, Dr N Mourmouris and Dr GE Orme is located at Thornton Medical Centre, 15 Green Lane, Wortley, Leeds, West Yorkshire, LS12 1JE. The practice has on-site parking, with dedicated spaces for those with mobility issues, good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the following Regulated Activities:

- Diagnostic and screening
- Family planning
- Surgical procedures
- Treatment of disease, disorder or injury

Dr Addlestone, Dr N Mourmouris and Dr G E Orme is situated in the NHS Leeds Clinical Commissioning Group and provides services to approximately 9,551 patients under the terms of a General Medical Services (GMS) contract. This is a contract between general practices and NHS England for delivering service to the local community.

The service is provided by a partnership consisting of three GP partners (two male and one female). The partners are supported by two salaried GPs (both female), one advanced practitioner (female), three practice nurses (female), one health care assistant (female) and a phlebotomist (male). The practice also employed a long term advanced nurse practitioner locum.

The practice is a teaching and training practice, which means it provides training for fully qualified doctors

wishing to specialise in general practice. The practice also provided student nurse training, however at the time of our inspection this was temporarily on hold until the new members of the nursing team had been fully integrated into the team.

The practice is part of the Armley Primary Care Network (PCN). A PCN is a group of practices that work together and with other stakeholders to meet the needs of their local population.

The National General Practice Profile states that 88% of the practice population is from a White British or Irish origin and a further 6% from an Asian background. The remainder of the population is originating from black, mixed or other non-white ethnic groups.

The practice is open from 8am until 6pm on Monday, Wednesday, Thursday and Friday and from 7am until 6pm on Tuesday.

Patients can also access weekend appointments at a local practice as part of the locality extended access service.

Out of hours care is provided by Local Care Direct which can be accessed by calling the practice telephone number or by calling the NHS 111 service.

When we returned we checked and saw that the ratings from the previous inspection were displayed as required in the practice and on the website.