

Ripon Stourport Care Limited

# The Wharf Care Centre

## Inspection report

76 Minster Road  
Stourport-on-severn  
DY13 8AP

Tel: 01299879056

Date of inspection visit:  
04 December 2020

Date of publication:  
31 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Wharf is a care home registered to provide personal and nursing care to for up to 67 people. At the time of the inspection the home was providing personal care to 40 people. The second floor was allocated as a designated setting for up to ten people, therefore we only inspected the designated area.

We found the following examples of good practice.

The designated area could care for people safely who had tested positive for Covid-19 in hospital and needed to transfer to a care home. People could access the designated area via a separate lift on the outside of the building. A stair well entrance for staff was separate to the main entrance and the other floors of the home.

A specific cohort of staff trained in Personal Protective Equipment (PPE) use and infection control procedures was allocated to the designated area.

PPE stations had been placed at key points through the designated area including a station outside every bedroom. All bedrooms had ensuite bathrooms with automatic lighting which reduced the number of light switch touch points in the setting.

Visitors were not allowed entry to the designated care setting. People were being supported to maintain contact with their loved ones via video and telephone calls.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# The Wharf Care Centre

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 04 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.