

Parcs Healthcare Limited

Langley House

Inspection report

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Harold Wood
Romford
Essex
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Tel: 01708381302

Date of inspection visit:
09 March 2021

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19 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Langley House is a care home registered to accommodate and support up to 25 elderly people. At the time of the inspection, 25 people were living at the home. The service is a two-floor building. Each floor has separate adapted facilities.

We found the following examples of good practice.

- The provider had appropriate arrangements for visiting to help prevent the spread of COVID-19. Visitors were required to arrange an appointment on specific days to visit and declare if they had any symptoms of COVID-19. Visitors were required to take a COVID-19 test prior to coming in the home and their temperatures were checked to minimise potential of infection being brought into the home. A dedicated room had been set up with Personal Protective Equipment (PPE) station for visits. Visits were staggered and areas were cleaned between visits.
- The provider had appropriate arrangements to test people and staff for COVID-19 and was following government guidance on regular testing. Measures were in place if staff or people tested positive for COVID-19 to ensure safety.
- The service ensured that staff received appropriate training and support to manage COVID-19. All staff had received training on COVID-19, infection control and the use of PPE. Systems were in place to support staff if they became unwell and when they returned to work.
- Adequate supply of PPE was in place and systems were in place to ensure there was not a shortfall of PPE. We observed staff wearing PPE and people were supported to maintain social distancing.
- People's temperature was taken twice daily to check they had not developed symptoms. Systems were in place to ensure people were safe if their temperature went above recommended levels.
- A cleaning schedule was in place to ensure the home was clean and tidy. There was ventilation throughout the home and the home had bought specialist equipment to ventilate and purify the air. Disinfectant sprays were also used throughout the home to remove virus and bacteria.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Langley House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.