

Flightcare Limited

Swansea Terrace

Inspection report

108-114 Watery Lane
Ashton On Ribble
Preston
Lancashire
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Tel: 01772736689

Date of inspection visit:
09 December 2020
14 December 2020

Date of publication:
22 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Swansea Terrace is a residential care home providing nursing and personal care for up to 44 people in one adapted building. We inspected the designated unit which can accommodate 6 people. No-one was living on the unit at the time of our inspection.

We found the following examples of good practice

- The systems in place allowed people to be admitted to the home safely. Each unit was separated to prevent cross infection. There was no movement of staff or residents between units.
- There was an established staff team to provide continuity of support on the designated unit.
- National guidance was followed on the use of personal protective equipment (PPE). There was clear signage on the correct use of PPE and handwashing techniques and staff had received appropriate infection control and prevention training.
- A detailed risk assessment was in place for ensuring safe visits, this included a booking system, to allow for social distancing, visitor agreement form, health screening and use of PPE. Alternative measures to visits, such as video calls, were being used.
- Contingency plans were in place should there be a staff shortage. Additional housekeeping and governance tasks had been completed to ensure the home was clean and hygienic.
- There were detailed risk assessments to manage and minimise the risks Covid 19 presented to people who used the service, staff and visitors.
- Staff had been consulted with about their specific risks or concerns.
- Social media and electronic tablets were used to communicate with health professionals to promote people's physical health.
- A robust system was in place for staff and other professionals to follow when entering and leaving the building.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Swansea Terrace

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 09 and 14 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.