

Dr. Bakhshish Singh Ranu

# Dr Bakhshish Singh Ranu - Shinfield Road

## Inspection Report

221 Shinfield Road  
Reading  
Berkshire  
RG2 8HA  
Tel: 0118 9756161  
Website: Nil

Date of inspection visit: We have not revisited Dr Bakhshish Singh Ranu as part of this review because they were able to demonstrate that they were meeting the standards without the need for a visit.  
Date of publication: 30/07/2015

### Overall summary

Dr Bakhshish Singh Ranu is a single handed dentist providing a range of NHS dental treatments for patients of all ages. Appointments are available between 9am and 12 pm and 2pm and 5pm each weekday. An urgent dental service is also available.

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Are services safe?**

We did not review all aspects of safety during this process. The practice demonstrated their equipment met safety requirements.

### **Are services effective?**

We did not assess whether services were effective as this was a follow up to a previous inspection focusing on the safety of services.

### **Are services caring?**

We did not assess whether services provided were caring because this was a follow up to a previous inspection focusing on the safety of services.

### **Are services responsive to people's needs?**

We did not assess whether services were responsive because this was a follow up to a previous inspection focusing on safety of services.

### **Are services well-led?**

We did not assess whether services were well led because this was a follow up to a previous inspection focusing on safety of services.

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## **Detailed findings**

### **Background to this inspection**

We carried out an inspection on 23 December 2014 and published a report setting out our judgements. We asked the provider to send a report of the changes they would make to comply with the regulation they were not meeting. We have followed up to make sure the necessary changes have been made and found the provider is now meeting the fundamental standards included within this report.

This report should be read in conjunction with the full inspection report. We have not revisited Dr Bakhshish Singh Ranu as part of this review because the practice was able to demonstrate they were meeting requirements in respect of equipment safety without the need for an inspection.

# Are services safe?

## Our findings

When we visited the practice on 23 December 2014 we found the practice was not meeting requirements in regard to safety of equipment. We found the practice had an x-ray machine that had not been calibrated or serviced in accordance with radiation safety requirements and manufacturers' instructions.

The practice told us the action they would take to remove the piece of equipment from the service. Evidence was produced that showed us the practice had removed the equipment and consequently it could no longer be used. We did not visit the practice again because the evidence was sufficient to demonstrate appropriate action to reduce risk had been taken. The practice was meeting the regulation relating to safety of equipment.

# Are services effective?

(for example, treatment is effective)

## Our findings

We did not review or assess this aspect of the service. During a responsive inspection undertaken on 23 December 2015 we found the practice had breached a regulation relating to the safety of the service. We therefore focused on safe delivery of services.

# Are services caring?

## Our findings

We did not review or assess this aspect of the service. During a responsive inspection undertaken on 23 December 2015 we found the practice had breached a regulation relating to the safety of the service. We therefore focused on safe delivery of services.

# Are services responsive to people's needs?

(for example, to feedback?)

## Our findings

We did not review or assess this aspect of the service. During a responsive inspection undertaken on 23 December 2015 we found the practice had breached a regulation relating to the safety of the service. We therefore focused on safe delivery of services.

# Are services well-led?

## Our findings

We did not review or assess this aspect of the service. During a responsive inspection undertaken on 23 December 2015 we found the practice had breached a regulation relating to the safety of the service. We therefore focused on safe delivery of services.