

St. Martin's Care Limited

Willow Green Care Home

Inspection report

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Date of inspection visit:
27 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Willow Green Care Home is a care home providing accommodation and nursing and personal care for up to 63 people. Care is provided over two floors. At the time of inspection, there were 34 people living at the home. The provider had 10 bedrooms which they intended to use in a designated area to accommodate people discharged from hospital.

- Suitable arrangements were in place for visitors to the home. PPE and hand sanitizer were available, and visitors had their temperature taken.
- The provider and the manager had made changes to the environment so people who were discharged from hospital could enter the home separately. They had organised the home into zones to avoid cross-contamination.
- The provider was following national guidance for anyone moving into the home and admissions were carried out safely. Staff had been identified to work solely in the designated setting area of the home.
- Infection control policies and procedures were in place and being followed by staff. Supplies of personal protective equipment (PPE) were readily available in PPE stations throughout the home.
- Staff had received appropriate infection prevention and control training. The home had identified staff to be infection prevention and control champions. These staff were responsible for sharing best practice with other staff.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Willow Green Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 27 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.