

Nugent Care

Margaret Roper House

Inspection report

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15 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Margaret Roper House is a care home registered to provide accommodation and nursing or personal care for up to 23 people who have mental health needs. At the time of this inspection there were 17 people living at the service.

We found the following examples of good practice.

- People told us they were comfortable at the service and had everything they needed.
- The service had effective measures in place to reduce the risk of people spreading infection on entering the premises.
- The service had a robust infection prevention and control policy.
- The service was clean and hygienic.
- Staff and people at the service were tested regularly for COVID-19. The frequency of tests was in line with current guidance.
- Staff had developed resource packs for people to use. The packs included diaries and games to help people's wellbeing during lockdown guidance.

Further information is in the findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Margaret Roper House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider had appropriate guidance and procedures for admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.