

Pennine Medical Centre

Inspection report

193 Manchester Road
Mossley
Ashton Under Lyne
OL5 9AJ
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www.penninemedicalcentre.nhs.uk

Date of inspection visit: 11 November 2022
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced inspection at Pennine Medical Centre on 11 November 2022. Overall, the practice is rated as Good.

The key questions are rated as:

Safe – Good

Effective – Good

Caring – Good

Responsive – Good

Well-led – Good

The provider was last inspected November 2015 and was rated Good overall, with responsive rated as outstanding.

At the last inspection we rated the practice as outstanding for providing responsive because:

- The innovative work of the practice matron and the minor ailments scheme provided by the clinical pharmacists.

At this inspection, we found that those areas previously regarded as outstanding practice were now embedded throughout many GP practices. While the provider had maintained this good practise, the threshold to achieve an outstanding rating had not been reached. The practice is therefore now rated good for providing responsive services.

The full reports for previous inspections can be found by selecting the 'all reports' link for Pennine Medical Centre on our website at www.cqc.org.uk

Why we carried out this inspection

We undertook this inspection as part of a selection of services rated good and outstanding.

How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included:

- Conducting staff interviews by telephone and using video conferencing
- Completing clinical searches on the practice's patient records system and discussing findings with the provider
- Reviewing patient records to identify issues and clarify actions taken by the provider
- Requesting evidence from the provider

Overall summary

- Gaining feedback from staff using staff questionnaires
- A shorter site visit

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall

We have rated this practice as good for providing, safe, effective, caring, responsive and well-led services because:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider should:

- Continue to promote and encourage the uptake of cervical screening.
- Continue to monitor patients prescribed high risk medicines and those with long term conditions are invited for and attend for required monitoring and reviews.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Pennine Medical Centre

Pennine Medical Centre is located in Mossley, Tameside and Greenfield Oldham at:

Mossley Surgery

193 Manchester Road,

Ashton Under Lyne,

Tameside

OL5 9AJ

Branch site

Greenfield Surgery

6/8 Chew Vale

Greenfield

Oldham

OL3 7B

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening and treatment of disease, disorder or injury.

The practice is situated within the This is part of a contract held with NHS England.

Mossley is situated within the geographical area Tameside and Greenfield is within Oldham. The whole practice is within Greater Manchester Integrated Care Systems (ICS) - Oldham and delivers General Medical Services (GMS) to a patient population of about 11895 of which approximately 75% are from within the Mossley area and 25% Greenfield.

The practice is part of a wider network of GP practices (Oldham East Primary Care Network (PCN)) and is part of the Oldham locality of the Greater Manchester Integrated Care Board. PCNs work together with community, mental health, social care, pharmacy, hospital and voluntary services in their local area.

Information published by Public Health England shows that deprivation within the practice population group is in the sixth decile (6 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 97% White and 3% other. The age distribution of the practice population differs from that of local and national averages, for example, there are more older patients (20.7%) registered at the practice compared to England average (17.7%).

There is a team of three GP partners and three salaried GPs. There is a practice matron, two prescribing clinical pharmacists, practice nurses and health care assistants. The clinical team are supported by a practice manager, general/finance manager, reception manager and a team of administrative and reception staff. The practice is a training practice and had three GP trainees working within the practice.

The practice is open between from 8am to 6:30pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations, online consultations and advance appointments.

Extended access is provided GP Care Limited Also known as Oldham GP Federation, where late evening and weekend appointments are available. Out of hours services are provided by gtd healthcare.