

Riverside Care (Kingswinford) Limited

Riverside Care Centre

Inspection report

Wolverhampton Road
Kingswinford
West Midlands
DY6 7DA

Tel: 01384404233

Date of inspection visit:
24 March 2021

Date of publication:
07 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Riverside Care Centre is registered to provide accommodation and personal care to a maximum of 24 people with a learning disability and/or autistic spectrum disorder. At the time of our inspection 20 people lived at the home.

We found the following examples of good practice.

- Visitors had to follow rules to prevent infection entering the home. These included having a COVID-19 test and the wearing of Personal Protective Equipment (PPE). Relatives could make an appointment to visit their family member.
- Single occupancy bedrooms, en-suite facilities and good ventilation reduced infection risk. Staff were reviewing the layout of furniture to try and maximise social distancing within communal living areas.
- To prevent infection outbreaks strict processes were followed when people were admitted to the home. Prior to admission a negative COVID-19 test result would be required followed by a period of self-isolation .
- A room was used specifically for staff to take COVID-19 tests. The room was equipped with test kits, PPE and a bin for discarding clinical waste safely.
- Staff were required to take a COVID-19 test three times a week and people were tested at a minimum of every 28 days. Where people or staff tested positive, they were required to self-isolate in line with current guidance.
- PPE was available throughout the home. Wall racking had been secured to ensure PPE was accessible and stored safely.
- A dedicated house keeper oversaw the heavy duty cleaning of the premises. Cleaning was ongoing throughout the day paying particular attention to high touch areas such as door handles, light switches and handrails.
- Staff received training which included, specific COVID-19 awareness, COVID-19 testing and donning and doffing of PPE.
- Government COVID-19 guidance, support from local Public Health, the local authority and the provider's Infection Prevention Control policy helped to minimise the risk of infection outbreaks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Riverside Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

Is the service safe?

Our findings

S5-How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.