

Savace Limited

# Bramcote Hills Care Home

## Inspection report

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Tel: 01159221414

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11 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Bramcote Hills Care Home is a purpose-built residential care home providing accommodation and personal and/or nursing care for up to 63 people. At the time of this inspection 36 people were living at the home and receiving support from staff.

We found the following examples of good practice.

The home was currently closed due to an outbreak of COVID-19. However, the provider ensured people still had access to an 'essential care giver'. This is a named person who can still visit during a COVID-19 outbreak. This helped to reduce the risk of loneliness and improved people's mental health and wellbeing. Alternative methods of seeing friends and family were also in place.

The provider ensured people visiting the home provided proof of a negative Lateral Flow Test result before being permitted access to the home. Visitors were provided with the required Protective Personal Equipment (PPE) for their visit and were confined to agreed parts of the home, reducing the risk of the spread of infection.

Professionals and other visitors to the home were required to provide proof of vaccination status, wear the required PPE and to adhere to the provider's various infection control, COVID-19 and visitation policies.

People were supported to use and access their environment in a safe way. Social distancing was encouraged wherever possible. We observed staff supporting people with their meals whilst wearing the appropriate PPE. Efforts had been made to support people living with dementia to maintain social distancing. Rooms were well ventilated.

Safe isolation procedures were in place to protect others from the risk of infection. Where required barrier nursing took place and there were strict PPE criteria for staff to follow when providing personal care for people. Appropriate procedures were also in place to dispose of used PPE safely. We observed staff doing so.

Safe admission and re-admissions protocols were in place. People were required to provide negative LFT results upon entry. They were then required to isolate until further negative test results had been confirmed.

The provider showed us the high levels of PPE stock they held at the home. Staff had received training on how to 'Don and Doff' (put on and take off) their PPE to reduce the risk of cross-contamination. Staff helped support people to use PPE when needed.

A regular testing programme was in place. This testing was carried out in accordance with government guidelines. People were supported to receive their vaccinations and booster. Staff were all fully vaccinated. The layout of the premises ensured the risk of the spread of COVID-19 was reduced.

There were enough staff to support people safely and to cover any staff holidays, sickness and COVID-19 isolation. There had been some pressures on staff numbers. When needed in urgent situations, agency staff have been used. Occasionally, some non-care staff have carried out care staff duties where there had been a sudden shortage. We were assured by the provider that these staff were fully trained care staff.

The provider considered staff member's wellbeing. A variety of initiatives were in place to support staff whose mental health and wellbeing may have been affected by the pandemic.

The provider had assessed the impact of potential 'winter pressures' and acted accordingly. Regular COVID-19, outbreak and other related audits were carried out to help identify any areas of concern. Action plans were in place and reviewed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Bramcote Hills Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022 and was announced. We gave the provider 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider ensured people were able to see their visitors in such a way that did not increase the risk of the spread of infection throughout the home. People's individual needs had been assessed, and the impact of not seeing visitors would have on their wellbeing. Action had been taken by the registered manager to the reduce the risk of people experiencing social isolation and loneliness.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.