

Darbyshire Care Limited

Moorlands Residential Home

Inspection report

2 Moorlands Road
Merriott
Somerset
TA16 5NF

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Date of inspection visit:
16 February 2021

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10 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Moorlands Residential Home is a care home which is registered to provide personal care and accommodation to up to 16 people. The home specialises in the care of older people. At the time of the inspection there were 14 people living at the home.

We found the following examples of good practice.

Staff were following good infection prevention and control practices which helped to minimise risks to people. Staff had easy access to Personal Protective Equipment (PPE), hand gel and hand washing facilities.

Staff were making sure people had access to social stimulation. There was an activity programme which meant people continued to celebrate special occasions and events. This included inviting entertainers to perform in the car park area, where people could enjoy them through the conservatory windows.

Staff were supporting people to keep in touch with people who were important to them. There were safe ways for people to spend time with friends and family when national guidelines allowed. Staff assisted people to use technology such as video calls to keep in touch.

The home had a social media page where friends and family could keep up to date with what was happening at the home. There was also a regular newsletter to share information.

Staff and people who lived at the home were taking part in regular testing for Covid-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Moorlands Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.