

HC-One Limited

Swallownest Nursing Home

Inspection report

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Sheffield
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Date of inspection visit:
11 February 2021

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26 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Swallownest Nursing Home is located in Swallownest, Sheffield and is operated by HC-One Limited. The home provides accommodation, nursing and personal care and is registered with CQC to provide care for up to 64 people. At the time of our visit there were 38 people living at the home.

We found the following examples of good practice:

At the entrance of the home, information was displayed to inform visitors about any infection control procedures to be followed. Temperature checks were completed, along with a questionnaire to establish if visitors had recently displayed any symptoms of COVID-19.

The home had a robust process in place for facilitating controlled visits for people receiving end of life care including the use of; a lateral flow test upon arrival, temperature checks, use PPE and being escorted to and from the bedroom.

Zoning arrangements were used when people had tested positive for COVID-19 and needed to self-isolate in certain areas of the home such as bedrooms.

COVID-19 testing was in place for staff and people using the service. All people living at the home and the majority of staff had received their COVID-19 vaccination.

We saw enough personal protective equipment (PPE) and hand sanitizer was available.

We found Swallownest Nursing Home to be clean and tidy. A dedicated domestic team, with the assistance of care staff, carried out scheduled infection control procedures tasks throughout the day. Regular infection control audits were undertaken to ensure standards were maintained.

Risk assessments were completed where certain groups may be at higher risk of harm if they contracted the virus. There were enough staff to care for people safely. Staff had received additional infection control training during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Swallownest Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date