

# Neasham Road Surgery

## Inspection report

186 Neasham Road,  
Darlington,  
Co Durham,  
DL1 4YL  
Tel: 01325 461128  
[www.neashamroadsurgery.co.uk](http://www.neashamroadsurgery.co.uk)

Date of inspection visit: 05/02/2020  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services effective?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced focused inspection at Neasham Road Surgery on 5th February 2020 as part of our inspection programme. We carried out an inspection of this service due to the length of time since the last inspection. Following our review of the information available to us, including information provided by the practice, we focused our inspection on the following key questions:

- is the practice effective?
- is it well-led?

Because of the assurance received from our review of information we carried forward the ratings for the following key questions:

- is the practice safe?
- is the practice caring?
- is it responsive?

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected

- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all of the population groups.

We found that:

- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

The inspection team consisted of a CQC Inspector and a GP Specialist Advisor.

## Background to Neasham Road Surgery

Neasham Road Surgery is located at 186 Neasham Road, Darlington County Durham DL1 4YL [www.neashamroadsurgery.co.uk](http://www.neashamroadsurgery.co.uk). The surgery is situated in a purpose-built health care facility on the outskirts of Darlington.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services and treatment of disease, disorder or injury.

Neasham Road Surgery is situated within the NHS Darlington Clinical Commissioning Group (CCG) and provides services to approximately 11800 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of three GPs (all male) and there are two salaried GPs (1.2 full time equivalents – both female) and registered with the CQC in April 2013. The practice is part of a primary care network and as such

is developing services in collaboration with other practices in the locality. This includes extended access to GP appointments where appointments are available on evenings and weekends.

The practice is open from 7.30am to 6pm Monday to Friday. Extended access appointments are available outside of practice hours at a separate location. The service for patients requiring urgent medical attention out of hours is provided by the NHS 111 service.

The National General Practice Profile states that 4.1% of the practice population is from black, mixed or other non-white ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as three, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 76 years compared to the national average of 79 years. Female life expectancy is 81 years compared to the national average of 83 years.