

The Shaw Foundation Limited

Woodview House Nursing Home

Inspection report

Waugh Drive
Hagley Road, Hayley Green
Halesowen
West Midlands
B63 1EN

Tel: 01215856440
Website: www.shaw.co.uk

Date of inspection visit:
09 March 2021

Date of publication:
30 March 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Woodview House Nursing Home is registered to provide accommodation and nursing care to a maximum of 24 older people. People lived with dementia. At the time of our inspection 19 people lived at the home.

We found the following examples of good practice.

- Rules applied when visitors and external health and social care professionals entered the premises. These included having their temperature taken and wearing Personal Protective Equipment (PPE).
- Zoning minimised the number of staff and people in any one area to avoid the risk of infection transmission.
- People were admitted safely to the home in line with current guidance.
- Staff were observed wearing PPE in line with Government guidance. Signage within the home reminded staff to maintain good infection control practices. Staff compliance with infection prevention and control procedures was monitored through supervision and observed practice.
- COVID-19 test kits were readily available. Tests were carried out three times weekly as a minimum for staff and every 28 days for people. Testing could identify at an early stage an incidence of COVID-19 infection so that action could be taken to prevent further transmission.
- The premises offered single bedrooms and a choice of communal areas promoting social distancing and easy self-isolation if the need arose.
- The majority of staff had received Infection and Prevention Control (IPC) procedures training which included donning and doffing of PPE and PPE usage.
- The provider's IPC policy had been reviewed regularly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodview House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Processes were not always followed to ensure personal care items such as urinals and hoist slings were not shared across people.

The provider has confirmed these issues have been addressed since our inspection.

We have signposted the provider to guidance to develop their approach.