

St Anne's Community Services

# St Anne's Community Services - Benedicts

## Inspection report

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Date of inspection visit:  
02 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

St Anne's Community Services Benedicts is a nursing home in Leeds. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection. The home is registered to provide accommodation and support for up to 16 people. There were 14 people using the service at the time of the inspection.

The home was clean and tidy however cleaning records had not always been completed. Following the inspection, the registered manager confirmed daily cleaning schedules had been amended to allow for care staff to document when they had wiped down areas throughout the day.

We found the following examples of good practice.

Risks in relation to visitors had been assessed and action taken to ensure the service followed national guidance. Regular Infection prevention control (IPC) audits were undertaken. The home's IPC policy was up to date and in line with current guidance.

Staff had access to supplies of Personal Protective Equipment (PPE) and had received training to ensure they used this correctly. All staff had regular testing for COVID-19, and all had received their vaccinations.

Staff were trained on how to keep people safe from the risk of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# St Anne's Community Services - Benedicts

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the IPC practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 02 February 2022 and was announced. We gave the service 24 hours' notice.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were somewhat assured the provider was promoting safety through the layout and hygiene practices of the premises. The home was clean and tidy however cleaning records had not always been completed. Following the inspection, the registered manager confirmed daily cleaning schedules had been amended to allow for care staff to document when they had wiped down areas throughout the day. We have also signposted the provider to resources to develop their approach.
- We were assured the provider was using PPE effectively and safely. We observed staff wearing masks correctly during our inspection.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was taking steps to effectively prevent and manage infection outbreaks.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- We saw the provider was facilitating visits for people living in the home in accordance with the current guidance. The provider was aware of the current guidance in place and kept people's relatives updated with any changes, including when there had been positive COVID-19 cases within the home. From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.