

Housing 21

# Housing 21 - Summer Field Court

## Inspection report

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Date of inspection visit:  
23 February 2022

Date of publication:  
10 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Summerfield Court is an extra care facility providing personal care for people in their own flats. There were 72 flats in total, of which 33 people were in receipt of care at the time of our inspection, although two people were in hospital. The complex has a range of on-site facilities including communal lounges and dining areas, communal gardens, laundries, shops and a hairdresser.

We found the following examples of good practice.

Posters were on display throughout the service reminding people, staff and visitors to wear masks and providing pictorial advice on good handwashing principles.

The provider carried out regular competency checks to ensure staff were using PPE correctly (PPE refers to personal protective equipment, this consists of protective clothing or equipment designed to protect people from infection. PPE items include aprons, gloves and masks).

Training videos were available for staff members to access at any time, these consisted of bite size refresher video clips showing best practice when putting on and taking off PPE.

Visors were available for staff when communicating with people with learning disabilities and/or hearing difficulties, these supported communication between people.

The management team carried out weekly infection control audits, these ensured communal rooms were regularly cleaned and maintained.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures and staffing at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service supported visitation during outbreaks by providing advice and guidance to people using the service and their relatives.