

Doddington Medical Centre

Inspection report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Are services safe?

Good



Overall summary

We carried out a desk-based review of Doddington Medical Centre on 18 November 2021.

The practice is rated as good overall.

We previously carried out an announced comprehensive inspection at Doddington Medical Centre on 23 November 2020. We rated this service as Good overall and for providing effective, caring, responsive and well-led services. We rated the practice as requires improvement for providing safe services.

At a previous comprehensive inspection published 17 October 2019, the practice was rated as inadequate overall with a rating of inadequate for providing safe and well led services. The practice was rated as requires improvement for providing effective services and good for providing caring and responsive services.

The practice had previously been inspected in February 2016 and was rated as good.

The full reports for previous inspections can be found by selecting the 'all reports' link for Doddington Medical Centre on our website at www.cqc.org.uk

This desk-based review was to follow up on the breach of regulation and areas where the provider 'should' improve which were identified at our previous inspection. We found the required improvements had been made and the practice is now rated as good for providing safe services.

In this review we found:

- The practice had implemented systems and processes to ensure patients received a structured medicines review and that it was recorded consistently and accurately within the patient records.
- The practice had implemented systems to ensure their clinical oversight of staff competency was accurately recorded.
- The practice had continued to review their prescribing of antibacterial prescribing medicines and worked with the CCG to ensure their prescribing was appropriate.
- The practice had, throughout the COVID-19 pandemic, continued to offer appointments for cervical cancer screening, additional staff were available, clinics and appointments had been increased.
- The practice had implemented a system to ensure all patients were clinically reviewed before any personal care adjustment codes were used to exclude them from any quality and outcome framework indicators.

We did not find any breaches of regulations; however, the provider **should**:

- Continue to monitor and encourage patients to attend appointments for cervical cancer screening.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector and a GP specialist adviser.

Background to Doddington Medical Centre

Doddington Medical Centre is part of the Fenland Group Practices and is located in Doddington, March, Cambridgeshire. The practice provides services for patients across an area including Doddington, Wimblington, Manea, Benwick, March Chatteris and Ramsey. In addition to the main branch at Doddington there are three branch sites located in Wimblington, Manea and Ramsey.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury. These are delivered from all sites. Doddington Medical Centre is situated within the Cambridge and Peterborough Clinical Commissioning Group (CCG) and provides services to 12,474 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

There are six GP partners for this registered location. The practice employs six salaried GPs, one of whom is on the GP retainer scheme. There are two advanced nurse practitioners and a diabetic specialist nurse. There is a nursing team comprising of six practice nurses and nine health care assistants, two of whom are undertaking their nurse training courses supported by the practice. The practice is a training practice and currently has three registrars. The three practice managers are supported by a team of three site managers, administration, reception and secretarial staff. The dispensary manager is supported by a team of dispensary staff.

Through the PCN, the surgery is also supported by a pharmacy technician and Social Prescriber.

There are higher than average number of patients over the age of 65. Information published by Public Health England, rates the level of deprivation within the practice population group as seven, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 78 years compared to the national average of 79 years. Female life expectancy is 83 years the same as the national average.

Out of hours care is provided by Herts Urgent care via the NHS 111 service.