

Healthcare Homes Group Limited

Home Meadow

Inspection report

Comberton Road
Toft
Cambridgeshire
CB23 2RY

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Date of inspection visit:
09 February 2021

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26 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Home Meadow accommodates up to 49 older people, some of whom have dementia in a single-storey building. There were 40 people living at the service during this inspection.

We found the following examples of good practice.

End of life visits were organised with a family member accessing their relatives room using the nearest entrance /exit so they did not have to walk through the home. This reduced the risk of them encountering staff and other people living at the home.

Video and telephone calls to family and friends were available to promote people's social well-being. Relatives meetings via video calling had been set up to discuss the home, COVID-19 restrictions and updates including vaccinations.

In line with government guidelines external health and social care visitors had a series of checks completed before admission into the home.

The registered manager told us that the building could be zoned into different areas should an outbreak occur, and this planning had been considered.

Staff changed into their uniform and put on and off their personal protective equipment (PPE) before starting work. Lockers were available for staff to place their belongings in.

The home visited looked clean. A housekeeping staff member told us how they and their colleagues cleaned frequently touched areas such as handrails, chairs, tabletops, handles and furniture. This cleaning was observed during the inspection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Home Meadow

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 February 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. Furniture in the communal lounges and dining room had not been separated out to promote social distancing. The registered manager told us they would make these improvements.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.