

The Court Care Group Limited

Oaklands Nursing and Residential Home

Inspection report

Talbot Street
Briercliffe
Burnley
Lancashire
BB10 2HW

Tel: 07961939867

Date of inspection visit:
25 November 2020
27 November 2020

Date of publication:
17 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Oaklands Nursing and Residential Home is registered to provide accommodation, personal care and nursing care for a maximum of 44 people. The service is situated in a quiet residential area in Harle Syke, Briercliffe on the outskirts of Burnley.

We found the following examples of good practice.

- There was a separate unit identified as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. Access to this first floor unit was separate to the main entrance of the home via stairs or a stairlift.
- There were effective infection prevention and control (IPC) policies in place. Clear procedures and risk assessments had been developed to maintain good practice in relation to infection control and to provide safe care. Staff had received updated training on IPC and the use of personal protective equipment, (PPE). Agency staff had also received additional training from the management team to ensure their infection control knowledge and practice followed the provider's policies.
- Stocks of PPE exceeded current government guidance levels. PPE stations had been established throughout the unit to help ensure staff had access to it when required. The provider had commissioned a clinical waste contractor to ensure safe disposal of PPE and other waste.
- Staffing of the unit had been arranged to ensure they worked there exclusively. Staffing included a nurse, care staff and housekeeping staff. The numbers of staff would be adjusted according to occupancy.
- Food and drink would be delivered directly to people in their rooms. Disposable crockery and cutlery had been provided.
- The unit was clean and tidy. Some minor refurbishments had been completed, this included a new clinic room for the safe storage of medicines and equipment.
- The provider had developed a discharge procedure to help ensure people could return to their homes in a safe and timely way.

We were assured this service met good infection prevention and control guidelines as required of a designated scheme.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Oaklands Nursing and Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of the Care Quality Commissions' (CQC's) response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 25 and 27 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.