

Raveedha Care Limited

# Symonds House

## Inspection report

44 Symonds Lane  
Linton  
Cambridge  
Cambridgeshire  
CB21 4HY

Date of inspection visit:  
08 February 2021

Date of publication:  
01 March 2021

Website: [www.symondshouse.com](http://www.symondshouse.com)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Symonds House is a care home with nursing, which accommodates up to 58 older people, some of whom live with dementia. There were 39 people living at the service when we visited.

We found the following examples of good practice.

Staff made sure that people were protected against the transmission of infection from visitors by scheduling visits, limiting areas that visitors could access and being available to escort visitors.

Staff took action to support people to socially distance from each other and isolate if needed.

Staff put appropriate actions into place to make sure people were admitted safely into the service.

Staff had enough personal protective equipment, such as masks, gloves and aprons, and had supported people so that they also understood the need for this.

Regular COVID-19 testing was carried out to make sure people and staff were safe.

The home was clean and staff had increased cleaning of frequently touched surfaces to reduce the risk of transmission of infection.

The provider made sure staff and the manager received enough support during the pandemic and when additional staff were needed.

There was COVID-19 specific policies and plans, which meant staff were guided to take appropriate actions to reduce the risk of transmission.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Symonds House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 8 February 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.