

Boars Tye Residential Home Ltd

# Boars Tye Farm Residential Home

## Inspection report

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14 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Boars Tye Farm Residential Home is a care home providing accommodation with personal care for up to 27 people, some of whom may be living with dementia. There were 22 people using the service at the time of our inspection.

We found the following examples of good practice.

The registered manager was following the governments guidance on whole home testing for people and staff. This included using rapid and weekly testing for staff.

Staff had received training on working during the pandemic in relation to COVID-19 and had received training in the correct use of personal protective equipment (PPE), hand hygiene and infection control awareness.

People's well being was supported by video and telephone calls to relatives and friends.

People were supported to have visitors, and arrangements had been made to facilitate essential care givers and relatives visiting people at the end of their life.

A separate isolation area consisting of four bedrooms enabled people who had tested positive to remain in isolation in the least restrictive way.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Boars Tye Farm Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. There was not an effective system for infection control and cleaning of the premises, such as bathrooms and equipment. Also the display areas with memorabilia and activities were not cleaned regularly to minimise the risk of cross infection. This had been recognised by the registered manager and staff were in agreement that a new and more organised approach to support them in their housekeeping roles would be implemented.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

Visits were undertaken in line with current government guidance. A safe and dedicated visiting room accessed from outside had been created as well as a heated summerhouse which also provided additional visiting areas for people using the service and their friends and relatives.

We have also signposted the provider to resources to develop their approach.