

Colten Care (2003) Limited

The Aldbury

Inspection report

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17 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Aldbury is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided.

The Aldbury is registered to accommodate up to 55 people. At the time of our inspection there were 40 living in the home. The home specialises in supporting older people and those who may be living with dementia.

We found the following examples of good practice.

There was a clear procedure in place to welcome pre-arranged visitors to the home, face masks available, health questions and hand sanitisers at the entrance. Staff had a designated area for putting on, removing and disposing of Personal Protective Equipment (PPE). The home participated in routine Covid-19 testing for people living at the home and staff. There was a clear admissions process in place which involved testing and assessment with a period of isolation in line with current government guidelines.

The home had an infection control lead to support them with best practice and changing guidelines. The management team made regular observations of staff hand washing techniques. The home was clean and tidy and cleaning schedules were in place. Communal areas and frequent touch points such as door handles, tables and chairs were cleaned throughout the day. 'Clean' stickers were applied when equipment was sanitised and stored ready for the next use.

The home had a designated space for visitors. There were various seating areas throughout the home and restrictions to certain areas put in place to promote social distancing. Risk assessments for people and staff contributed to keeping them safe by reviewing their individual health conditions. The registered manager told us they were incredibly proud of their team and how well everyone had pulled together to meet people's needs through such a difficult time.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 November 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.