

Salvero Healthcare Limited

# Acacia Lodge

## Inspection report

Peveril Court  
Sandham Lane  
Ripley  
Derbyshire  
DE5 3NR

Tel: 01773570248

Website: [www.acacialodge.org.uk](http://www.acacialodge.org.uk)

Date of inspection visit:  
26 November 2020

Date of publication:  
08 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Acacia Lodge is a care home registered to provide accommodation for up to 18 people. People who used the service had physical health needs and/or enduring mental health needs. At the time of our inspection 14 people were using the service. The accommodation was on one level. There were bedrooms with ensuite facilities, communal bathrooms and social spaces which included a lounge, dining area and activity space. There was also a secure garden with a separate smoking area.

We found the following examples of good practice.

- Information was on display at the entrance to the service. This ensured visitors followed guidance and procedures to ensure compliance with infection prevention and control.
- People were supported to keep in touch with their friends and family via alternative means during lockdown when visits were not permitted. This included video and telephone calls.
- Personal protective equipment (PPE) such as aprons, gloves and masks were seen to be available throughout the service. We saw PPE was worn by staff in line with current government guidance.
- Staff and people living at the service continued to receive a COVID-19 test as part of the Government's whole home testing scheme. This enabled the provider to respond swiftly should anyone receive a positive test result.
- All staff were supported to complete individual risk assessments; this included consideration of staff from black, Asian and minority ethnic groups, pregnant staff or those who had existing health conditions. This meant that supportive measures could be put in place to ensure they were supported effectively.
- In order to reduce the risk of infection spread the staff room was locked when not in use and breaks were staggered. This meant that social distancing could be maintained.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

No ratings were awarded following this inspection. This was a targeted inspection looking at the IPC practices the provider has in place.

**Inspected but not rated**

# Acacia Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was in place and was currently being reviewed to meet any new COVID-19 guidance.

We discussed with the provider their policy for the ongoing prevention and control of the COVID-19 virus, in particular the continued implementation of enhanced cleaning schedules and the review of risk assessments for people to use the communal areas safely. The registered manager has assured us that these shall continue.