

Standwalk Ltd

# St James House

## Inspection report

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Date of inspection visit:  
11 August 2020

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08 September 2020

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

St James House is a care home which supports up to 15 people with a learning disability and/or autism.

We found the following examples of good practice.

People who had been advised to self-isolate were supported by staff to safely access the garden and a lounge area of the home was specifically allocated to them. This promoted wellbeing and independence for the individual.

People were supported to access the sensory room. People could have allocated time slots in the sensory room. There was time between slots for cleaning of the equipment.

People were supported by staff to understand testing. People were shown videos of the testing process and given guidance in an easy read format. People were able to watch someone being tested to help their understanding of the process. This supported people to make an informed decision.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

**Inspected but not rated**

# St James House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.