

Newline Care Home Ltd

Newline Care Home

Inspection report

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28 May 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Newline Care Home provides accommodation and personal care for up to 28 older people, including people who are living with dementia. At the time of our inspection, there were 22 people living at the service. We found the following examples of good practice.

Whole home testing was taking place with both people and staff being part of this regular programme of testing. We observed staff consistently wearing PPE appropriately throughout the premises. Designated areas were set aside for staff to be able to change in and out of their uniform to reduce the possibility of spreading infection in the home. Staff were knowledgeable around their infection control responsibilities as they had received training and guidance.

A robust system for managing visitors was in place. They were required to undertake a COVID test, wear appropriate PPE, have their temperature checked and sign into a track and trace system. Various ways of visiting were available and included visits inside the home, access to a visiting pod and a gazebo had been set up outside the home for outdoors visits. There was ample infection control signage around the home providing information for both visitors and staff to follow. Where visitors were unable to get to the home, video technology was used effectively to keep relatives and their loved ones in contact.

The premises were clean and hygienic and well ventilated. Spot checks of the laundry and bedrooms were taking place. The provider had an infection control policy and had completed regular infection control audits. People had a COVID-19 risk assessment and care plan. Additional hours for domestic staff had been introduced during the pandemic. Staff were aware of the importance of cleaning frequent touch points such as door handles, handrails and switches.

The provider had been pro-active in contacting various agencies to ensure they were always following good infection control practice. For example, the housekeeper attended fortnightly meetings with the local authority infection control team. The business support manager was part of a network of care services in the area which discussed updated infection control guidance and shared good practice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Newline Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 28 May 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.