

Heathcotes Care Limited

# Heathcotes (Rotherham)

## Inspection report

74-76 Gerard Road  
Rotherham  
S60 2PW

Website: [www.heathcotes.net](http://www.heathcotes.net)

Date of inspection visit:  
22 February 2022

Date of publication:  
04 March 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Heathcotes Rotherham is a residential care home providing personal care to adults with learning disabilities and autism. The service is registered to provide care for up to six people in one building. There were six people living at the home at the time of inspection.

We found the following examples of good practice.

Staff and people using the service all undertook a regular programme of testing to keep everyone safe and free from infection.

Staff and visitors were subject to a range of screening procedures such as a temperature check and providing a negative test before entering the premises.

There were no shortages of PPE and all staff we observed were wearing appropriate PPE when supporting people. We saw ample stocks of PPE and cleaning equipment.

The premises were visibly clean, in good order and ventilated.

People living in the home and their relatives were supported to maintain contact.

Appropriate disposal arrangements were in place for clinical waste.

Policies and procedures were in line with current government guidance and used to inform staff, people and their families.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits in line with Government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.