

# The Smithy Surgery

## Inspection report

4 Market Street  
Hollingworth  
Hyde  
Cheshire  
SK14 8LN

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[www.smithysurgery-cheshire.nhs.uk/](http://www.smithysurgery-cheshire.nhs.uk/)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

#### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at The Smithy Surgery on 24 January 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Professor Steve Field** CBE FRCP FFPH FRCGP Chief Inspector of General Practice

## Population group ratings

<b>Older people</b>	<b>Good</b> 
<b>People with long-term conditions</b>	<b>Good</b> 
<b>Families, children and young people</b>	<b>Good</b> 
<b>Working age people (including those recently retired and students)</b>	<b>Good</b> 
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b> 
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b> 

## Our inspection team

Our inspection team was led by a CQC lead inspector.  
The team included a GP specialist advisor

## Background to The Smithy Surgery

The Smithy Surgery located at 4 Market Street, Hollingworth, Hyde, Cheshire SK14 8LN. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures.

The Smithy Surgery is situated within the Tameside and Glossop Commissioning Group (CCG) and provides services to 4400 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider was registered with the CQC in April 2013. In June 2018 the provider partnered with gtd healthcare (a not for profit private organisation) however, this did not result in the provider having to reregister with CQC. There

is one GP partners (female) working at the practice full time. The practice also employed a part time GP and utilised locum GPs whilst recruiting additional salaried clinicians. The practice also employed two practice nurses a health care assistant and pharmacist. The practice is supported by a part time practice manager and a team of administration/reception staff. Gtd healthcare provided additional support from the central governance and human resources team.

The age profile of the practice population is broadly in line with the CCG averages. The National General Practice Profile states that 97% of the practice population is from a white British background. Information published by Public Health England, rates the level of deprivation within the practice population group as six, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 79 years in line with the national average. Female life expectancy is 83 years in line with the national average.