

Uniquehelp Limited

# Whitstable Nursing Home

## Inspection report

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Whitstable  
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Date of inspection visit:  
26 November 2020

Date of publication:  
10 December 2020

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Whitstable Nursing Home provides nursing and personal care for 35 older people and for people living with dementia. At the time of our inspection 15 people lived in the service.

- People were supported to stay safe when they met their friends and/or family members. Large Perspex screens were used during visits to maintain social distancing. Alternative entrances to the home had been put in place, to ensure essential visitors were able to maintain social distancing and to reduce foot flow. At the time of the inspection there were no visitors to the service due to an outbreak of Covid-19.
- Stocks of the right standard of personal protective equipment (PPE) were well maintained and staff used and disposed of it correctly. Guidance on the use of PPE and current IPC procedures were clearly visible across the service and available in picture format.
- People and staff members had an individual risk assessments so that care and support could be tailored to everyone's individual requirement.
- Staff supported external professionals such as doctors and clinical specialists to complete assessments remotely to reduce the number of people coming into the home. The registered manager told us that this worked well to ensure that people were having any changes assessed so that steps could be taken to meet these needs.
- The service had an admissions protocol covering admissions from different locations. People moving into the service from a hospital were required to have a negative COVID-19 test prior to discharge. New people moving into the service had a 14 day period of isolation in their room, minimising the risk of infection spread to other people.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Whitstable Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

The inspection took place on 26 November 2020 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.