

Step-A-Side Care Limited

Chapel View

Inspection report

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Date of inspection visit:
21 January 2022

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17 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Chapel View is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Chapel View can accommodate up to three people who have a learning disability and autism. At the time of our inspection two people were living there. People had their own bedrooms and shared a bathroom, two lounges and a kitchen/dining room. The home was set within accessible grounds.

We found the following examples of good practice.

- Staff had received training in the use of Personal Protective Equipment (PPE). Our observations during the inspection confirmed staff were adhering to PPE and social distancing guidance.
- The provider kept a database of vaccination status for all staff and visiting professionals.
- Arrangements had been made for visitors who enter the care home to be screened and tested to ensure visits to people were safe.
- The provider's systems and processes for managing COVID-19 had been reviewed and kept up to date.
- People were supported to visit and remain in contact with friends and family.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Chapel View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21st January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was accessing testing for people using the service and staff.

We have signposted the provider to resources to develop their approach to testing people when they visit outside of the home.

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

People were supported to see their families in accordance with their preferences and in line with government guidance. Telephone and virtual contact supported bespoke visiting at the home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.