

Park Homes (UK) Limited

# Eachstep Blackley

## Inspection report

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20 January 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Eachstep Blackley provides residential and nursing care for up to 60 older people, some of whom are living with dementia. At the time of our inspection, 58 people lived at the home.

We found the following examples of good practice.

All staff, including domestic staff, received training in care, which meant they could be deployed for care tasks during emergencies.

Managers attempted to track the source of COVID-19 in cases among staff and people at the home, which they shared with the local health protection team. This helped them assess the level of risk and determine control measures.

The provider created a separate unit for people the end of their lives who were admitted to hospital with COVID-19. This meant they could be discharged back to the home, supported by staff they knew, and receive visitors.

The provider's business continuity plan identified staff wellbeing as a potential risk to consider and monitor.

As part of emergency planning, the home had purchased extra mattresses and bedding in case staff needed to stay overnight, and the registered manager kept a packed suitcase at the home for the same reason.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service followed safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Eachstep Blackley

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service facilitated visits for people living in the home in accordance with national and local guidance.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.