

MNS Care Plc

# Hanbury Court Care Home

## Inspection report

Dagmar Road  
Dagenham  
Essex  
RM10 8XP

Tel: 02085938000

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07 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hanbury Court Care Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. The service accommodates a maximum 34 of people over two floors, 24 people were using the service at the time of our inspection. The service provides support with both nursing and personal care to older people, some of whom were living with dementia.

We found the following examples of good practice.

Signs were in place requesting staff and visitors adhere to government guidance with respect to Personal protective equipment (PPE) and to be mindful about the potential to bring Covid 19 into the service. Staff and visitors had their temperatures checked on arrival. PPE was supplied to visitors should they need it. Staff were observed wearing appropriate PPE during our visit and had received training in its use.

The provider was able to test people and staff for Covid-19 and support them should they test positive for Covid-19. This included providing people support in isolation. New admissions were supported in line with best practice guidance.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

The service was safe.

Details are in our safe findings below.

**Inspected but not rated**

# Hanbury Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 07 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.