

Premcard Limited

Elm House Nursing Home

Inspection report

43 Cambridge Road
Southport
Merseyside
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13 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Elm House provides nursing care for up to 32 people in a residential area of Southport, well located for local amenities and public transport. All bedrooms have ensuite facilities and are situated over four floors. There is a passenger lift providing access to floors. The house has a large garden to the rear of the home with seating areas.

We found the following examples of good practice.

- One person told us "Staff clean my room regularly and always wear PPE when doing my personal care." Another person said "I cannot fault the staff, they are all wonderful. They are always covered up with PPE and this makes me feel safe."
- All visitors were asked to complete a health screening form, have their temperature checked and were provided with face masks to wear throughout their visit. Full PPE was available for all visitors along with access to handwashing facilities and hand sanitiser. The provider had built a screened Perspex area within the conservatory which was accessible from the outside for visitors and inside for people living at the home.
- We observed staff to be wearing the correct personal protective equipment (PPE) throughout the inspection.
- People and staff were taking part in regular COVID19 testing. Bank staff were included in the testing process.
- People had individual risk assessments in place that reflected their specific relative visiting arrangements. Consideration had been given for the therapeutic benefits of relatives visiting along with the importance of supporting people's mental health needs.
- Staff had all received training to meet the requirements of their role and for the management of COVID19. Staff told us they felt confident to support people with a COVID19 positive diagnosis.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected not rated.

Elm House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 13 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.