

Long Meadow (Ripon) Limited

Long Meadow Care Home

Inspection report

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North Yorkshire
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Date of inspection visit:
21 September 2021

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08 October 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Long Meadow is a care home providing accommodation for people who require personal care and nursing care. At the time of the inspection they supported 20 people aged 65 and over. The home can accommodate up to 35 people in one adapted building across two floors, which is serviced by a lift.

We found the following examples of good practice.

The home had ample supplies of appropriate personal protective equipment (PPE). This was stored hygienically and kept safe. Staff were provided with appropriate areas to put on, take off and dispose of PPE safely. Staff completed online training, including putting on and taking off PPE safely, hand hygiene and other infection control and COVID-19 related training and updates.

The provider's infection prevention and control policy was up to date and had been updated with COVID-19 government guidance. Risk assessments for staff and people were in place to minimise further risks.

Social distancing practices were followed for people and staff where appropriate. Any new admissions to the home were carried out safely and in accordance with government guidance.

People and staff were tested regularly which helped identify cases of COVID-19 in a timely manner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below. ☐

Inspected but not rated

Long Meadow Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 September 2021 and was un announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were not assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were not assured that the provider was preventing visitors from catching and spreading infections.

The registered manager had put processes in place in line with current guidance for essential visitors to the home. However, these were not being carried out at the time of our inspection. The registered manager agreed to ensure the procedures for checking essential visitors before entering the home would be addressed with all staff.

The home was clean, however, there were extra cleaning schedules in place but records were not always completed regularly to give assurances that extra cleaning had taken place.

The provider had worked with other agencies such as the community infection control team and the local authority to improve their practice around IPC.

We have also signposted the provider to resources to develop their approach.