

Barchester Healthcare Homes Limited

Adlington Manor

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Adlington Manor is a residential care home providing personal and nursing care to 62 people aged 65 and over at the time of the inspection. The service can support up to 70 people. Care is provided in two units, Rowan Unit which provides specialist care for people living with dementia and Cedar Unit which provides general nursing care.

We found the following examples of good practice.

There were effective measures in place to minimise the risks around COVID-19. Personal protective equipment (PPE) was used effectively to safeguard staff and people using the service and current government guidance was being implemented.

The environment was clean, well maintained and hygienic. Cleaning schedules and audits were in place. High touch points within the home were cleaned regularly. This helped to help minimise the spread of infection.

People and staff were tested regularly for COVID-19, in line with government guidance. All staff employed at the home had been vaccinated, to help keep people safe from the risk of infection.

The service had risk assessments and policies and procedures in place to manage the risks of COVID-19. There was a dedicated visiting pod in the garden for visitors and clear information on contacts and visiting preferences for each person. There were no concerns around visiting at the time of the inspection and essential care givers and visitors of people at end of life were visiting the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated



Adlington Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

• The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The service had updated their visiting policy to enable visiting in line with government guidance from 24 January 2022. The registered manager sent us a copy of the updated policy and we observed evidence of visits being facilitated at the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

• The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.