

The Taylor-Dening Partnership Woodeaves Residential Care Home

Inspection report

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19 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodeaves Residential Care Home is a care home providing personal care and accommodation for up to 22 older people. At the time of our inspection there were 20 people living at the service.

We found the following examples of good practice.

- Visitors were screened for symptoms of COVID-19. This included having their temperature taken, along with LFD (Lateral Flow Device) testing to ensure visits could take place safely. PPE was provided and a pod had recently been installed to support screened visits.
- The provider updated their visiting policy during our inspection to incorporate recent changes to government guidance in relation to indoor visiting. This meant they were facilitating visits to people living at the home in accordance with current guidance.
- People living at the home and staff were supported to take part in regular testing and had access to the vaccination programme. Staff carried out a LFD test prior to the start of each shift.
- There were COVID-19 specific policies and risk assessments to guide staff on the appropriate actions to reduce the risk of transmission. The home had not experienced an outbreak of COVID-19.
- Staff had worked extra shifts to reduce the requirements for agency staff to come into the home. During the earlier part of the pandemic the deputy manager had moved into the home for a period of five months, to provide staffing back up and support.
- The home was clean and hygienic. There were schedules in place to ensure frequent cleaning took place, with increased cleaning of frequently touched surfaces to reduce the risk of transmission of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodeaves Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.