

Royal Mencap Society

# Royal Mencap Society - 30 Foster Court

## Inspection report

30 Foster Court  
Longton Hall Road, Blurton  
Stoke On Trent  
Staffordshire  
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07 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

About the service:

Royal Mencap Society- 30 Foster Court is a care home that provides accommodation and personal care for up to eight people who receive support with learning and/or physical disabilities. At the time of the inspection seven people were living at 30 Foster Court.

We found the following examples of good practice:

- People were supported to maintain contact with family and friends. Two people who used the service had birthdays and relatives were part of the celebrations through Facetime so they could see their relatives enjoying themselves and felt included in their special day.
- People were supported to utilise technology to attend a video drama group and a church group to support people with their religious needs.
- Risk assessments for community access had been completed, considering quieter times to access shops and utilising local parks and outside spaces, which ensured the risks to people were mitigated as much as possible.
- People who used the service had access to the testing procedure in a format they understood. There was a video available for people to watch so they understood what the test involved. One person wanted to do their own test and they were supported to do this independently with support from a health professional.
- Discussions with staff were held to reduce any anxieties and the provider had ensured mental health services were available for staff to use if needed.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 07 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.